

# WISP NEWS

A weekly newsletter for agency administrators and users of Wisconsin ServicePoint (WISP)  
<http://commerce.wi.gov/housing/cd-boh-wisp-home.html>  
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**CITY PICKLIST CHANGES** - Several assessments collect the client's current and prior residential information in a sub-assessment box called Residential Information. In this box you are given the opportunity to indicate the client's **last residence** by **city**, **county** and **state**. You can select "Cook County, IL," "Lake County, IL" or "Out of State – Other" in the county and state picklists when the client's **last residence** is out of state, and now with a recent change it is possible to also select "Out of State-Other" in the **city** picklist.

**LAST CALL FOR OCTOBER TRAINING** – There are still open work stations available for the User training being offered on October 12 and the Administrator training being offered on October 13. Anyone from a WISP Partner Agency may attend these trainings. There is no charge for training. To find out more about the courses being offered or to register for a class go to <http://commerce.state.wi.us/housing/cd-boh-WISP-training.html>.

**SSSG GRANT APPLICATION AVAILABLE** - The State Shelter Subsidy Grant (SSSG) Application and Fact Sheet are now available on the Bureau of Housing web page. If you would like to investigate the possibility of applying for this grant or you need an application go to: <http://commerce.wi.gov/housing/cd-boh-State-Shelter-Subsidy-Grant-Program-SSSG.html> or call Patti Glassburn (608) 266-8273. Applications are due October 25, 2004.

**OBTAINING RECORDS** We all know that many clients lack important documents that they may need in order to obtain SSI or other benefits, housing, or employment. The National Center for Health Statistics can help you locate documents such as birth, death, marriage, divorce certificates. This site is especially useful in serving homeless persons, who may have records located in several different states. The link follows: <http://www.cdc.gov/nchs/> then look in the Top Ten Links list.

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